



Alabama Board of Nursing



TriCorder Users Guide



Revised: July 2018

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What's In The Box

1 - TriCorder Card Reader

1- Software Installation CD

1- USB Cable

1- AC\DC Power Supply

2- AA Batteries

Provider cards & sample cards

Minimum System Requirements

- ✓ Windows 98 Second Edition, Windows 2000 Home or Professional, Windows XP Home or Professional, Windows Vista, Windows 7
- ✓ CD-Rom Drive or DVD drive
- ✓ 14.4 kilobits per second (Kbps) or higher-speed modem
- ✓ 128 megabytes (MB) of RAM or higher recommended (64 MB minimum supported; may limit performance and some features)
- ✓ Printer (Optional)
- ✓ Super VGA (800 x 600) or higher-resolution video adapter and monitor
- ✓ 233 MHz minimum required
- ✓ 1.5 gigabytes (GB) of available hard disk space
- ✓ Keyboard and Microsoft Mouse or compatible pointing device
- ✓ USB Port

TriCorder ID-e PARTS Layout



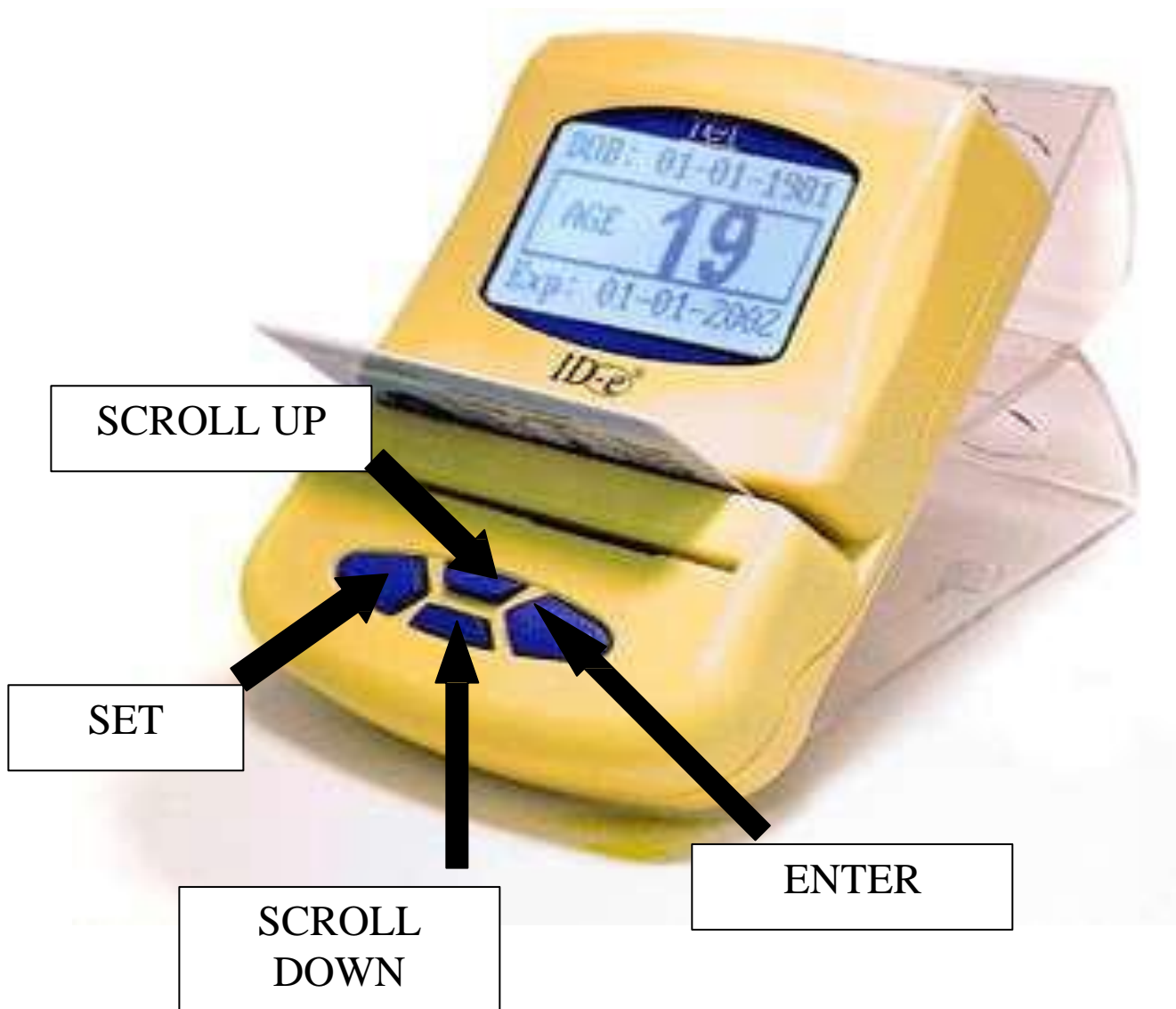
TriCorder Quick Start User Guide

Important! Set the time and date first!

To: TURN ON PRESS the ENT button

To: TURN OFF, hold the ENT button for 5 seconds

“POWER ON” PRESS and hold the “ENT” key for 1 second
“POWER OFF” PRESS and hold the “ENT” key for 5 seconds
“MENU MODE” PRESS and hold for the “SET” key for 4 seconds

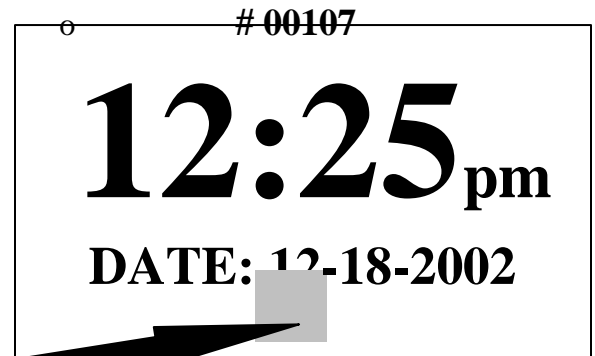


SETTING THE TIME AND DATE

1. **PRESS and HOLD the SET key for 4 seconds to bring up the MAIN MENU**



2. **Highlight SET TIME & DATE press ENT**
3. **Use the SCROLL UP and SCROLL DOWN buttons to change the TIME or DATE number FLASHING**



4. **Use the SET button to move to the NEXT number**
5. **To save the settings press the ENT button**

ABN ID-E Software Installation

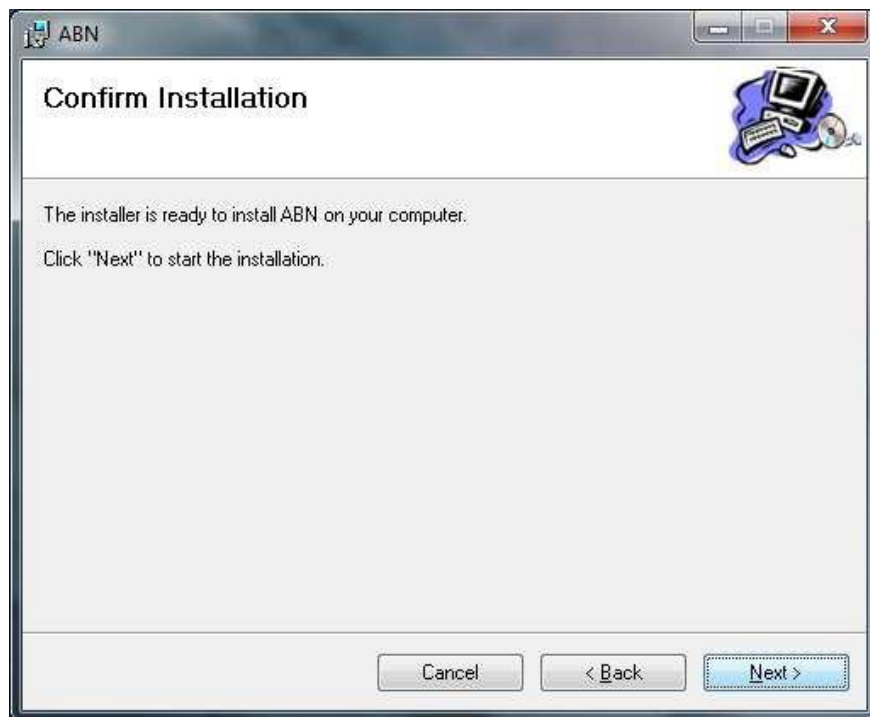
- ✓ Before installing the software, make sure you have administrator rights to the machine.
- ✓ **IF YOU HAVE A PREVIOUS VERSION OF THE TRICORDER SOFTWARE INSTALLED, UNINSTALL IT. NO DATA WILL BE LOST WHEN YOU UNINSTALL THE APPLICATION.**
- ✓ You will need to download the software at <http://www.abn.alabama.gov/Content.aspx?id=148>.
- ✓ Right click the link for Tricorder Software and select „Save target as“ or „Save link as“ (depending on the browser. Save it to the desktop so you can find it easily.
- ✓ Find the file (ABNSetup.exe) that you just downloaded and right click it and select „Run as administrator“ from the menu. The software will automatically be installed.
- ✓ Once the software is installed you may need to check to make sure the ABN folder has **WRITE** or **MODIFY** permissions. If not, you may receive an error when launching the software. The default location of the software is **C:\Program Files\ABN**. If using a 64-bit machine the default may be **C:\Program Files(x86)\ABN**.



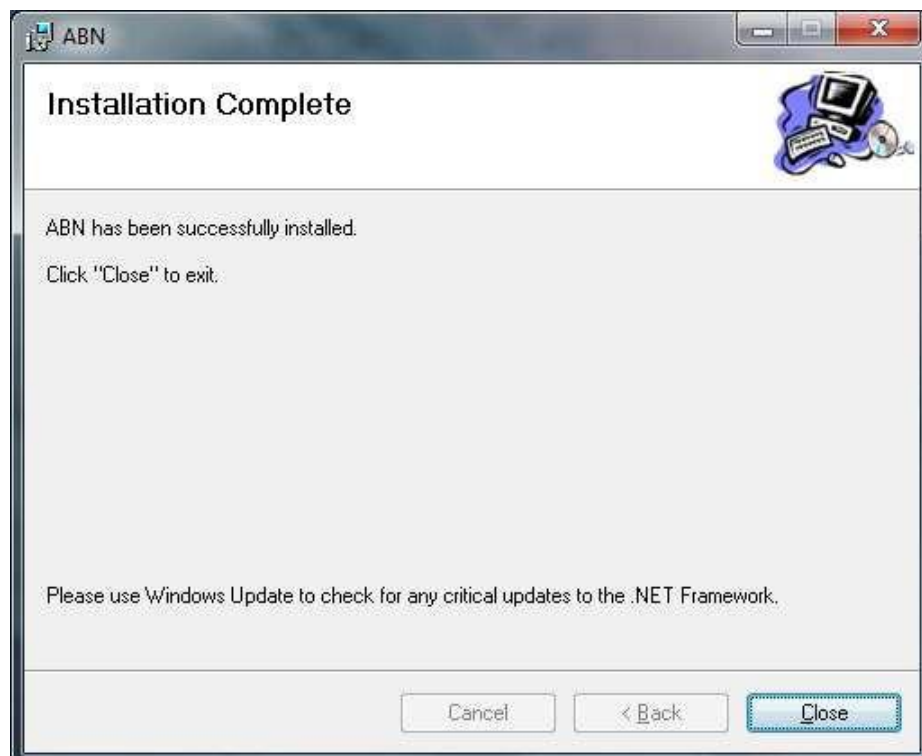
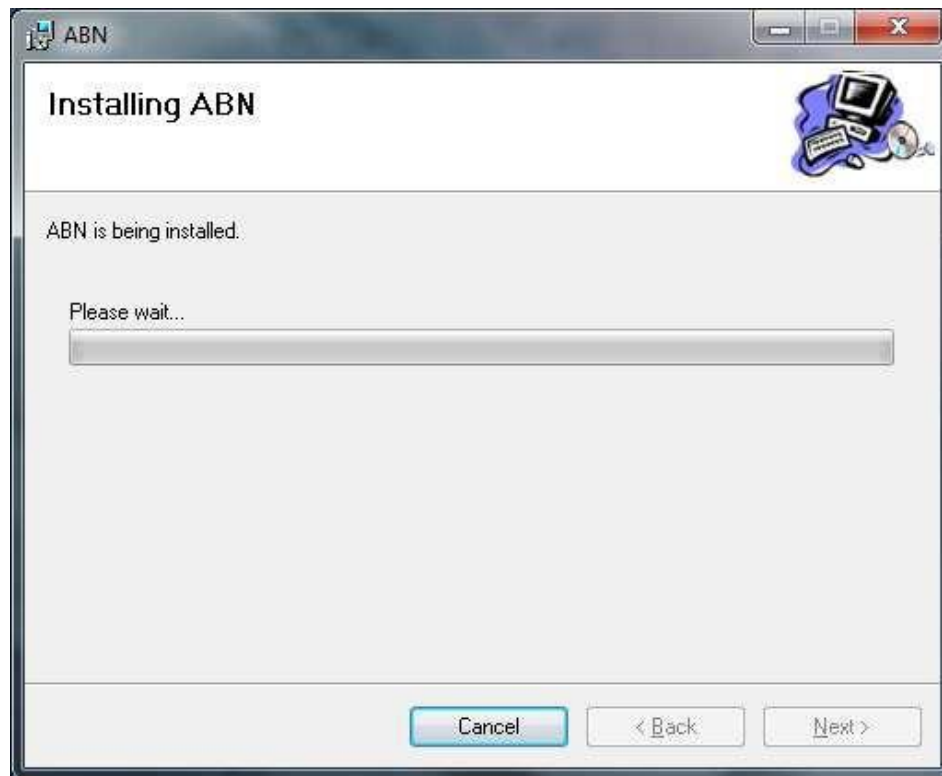
Click „Next“



Click „Next“



Click „Next“

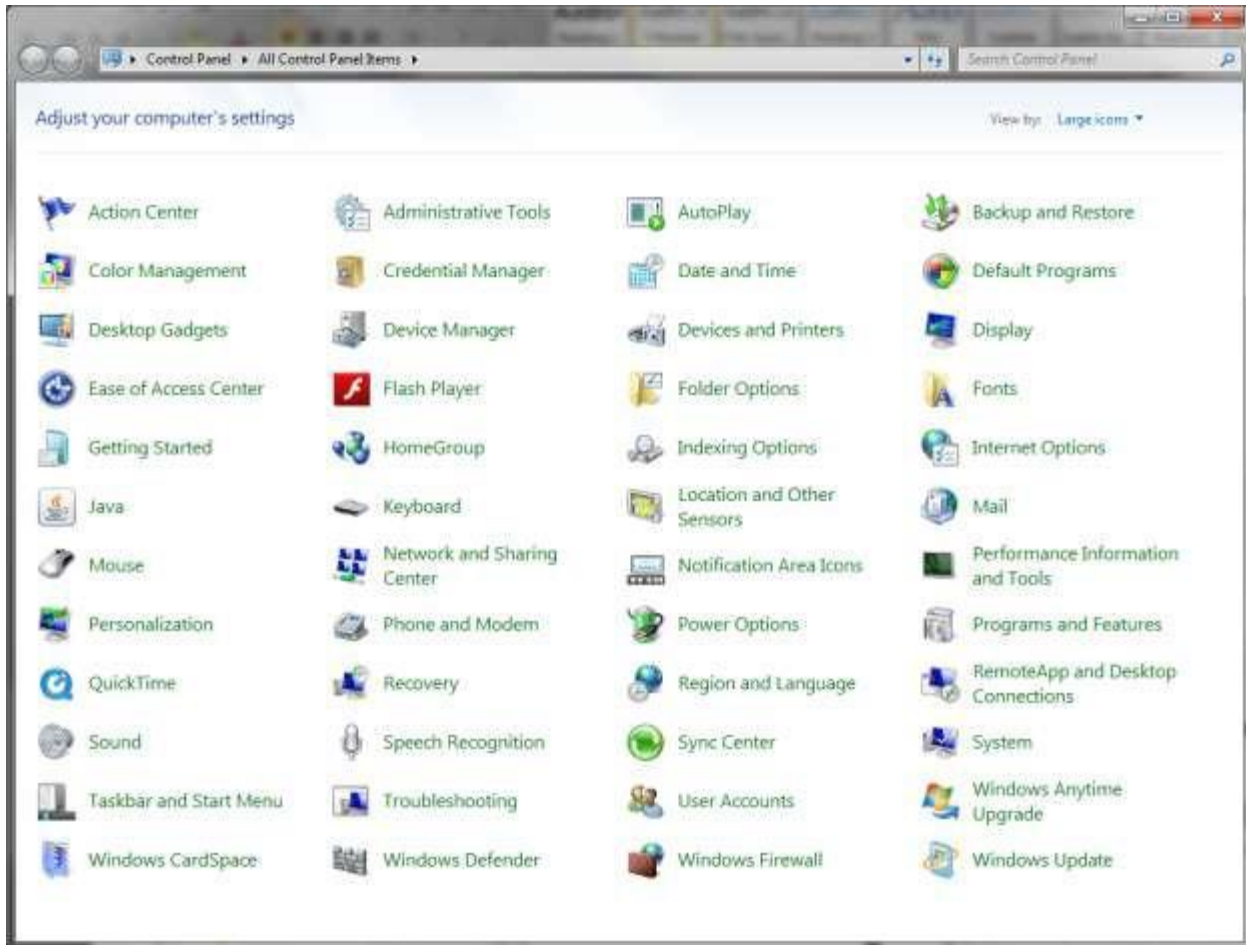


With Installation Complete, click Close.

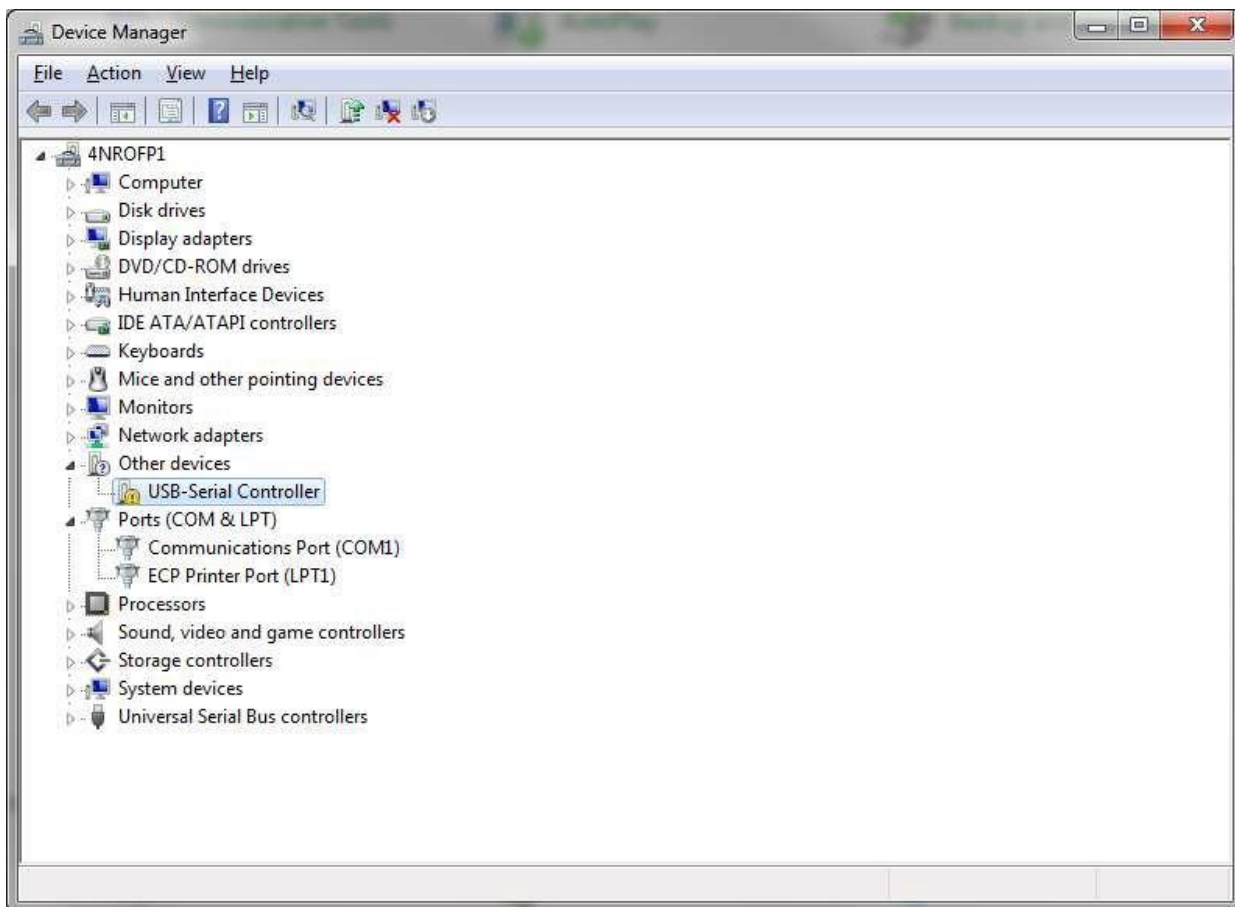
Device Drivers

To install the drivers, plug the tricorder into your PC.

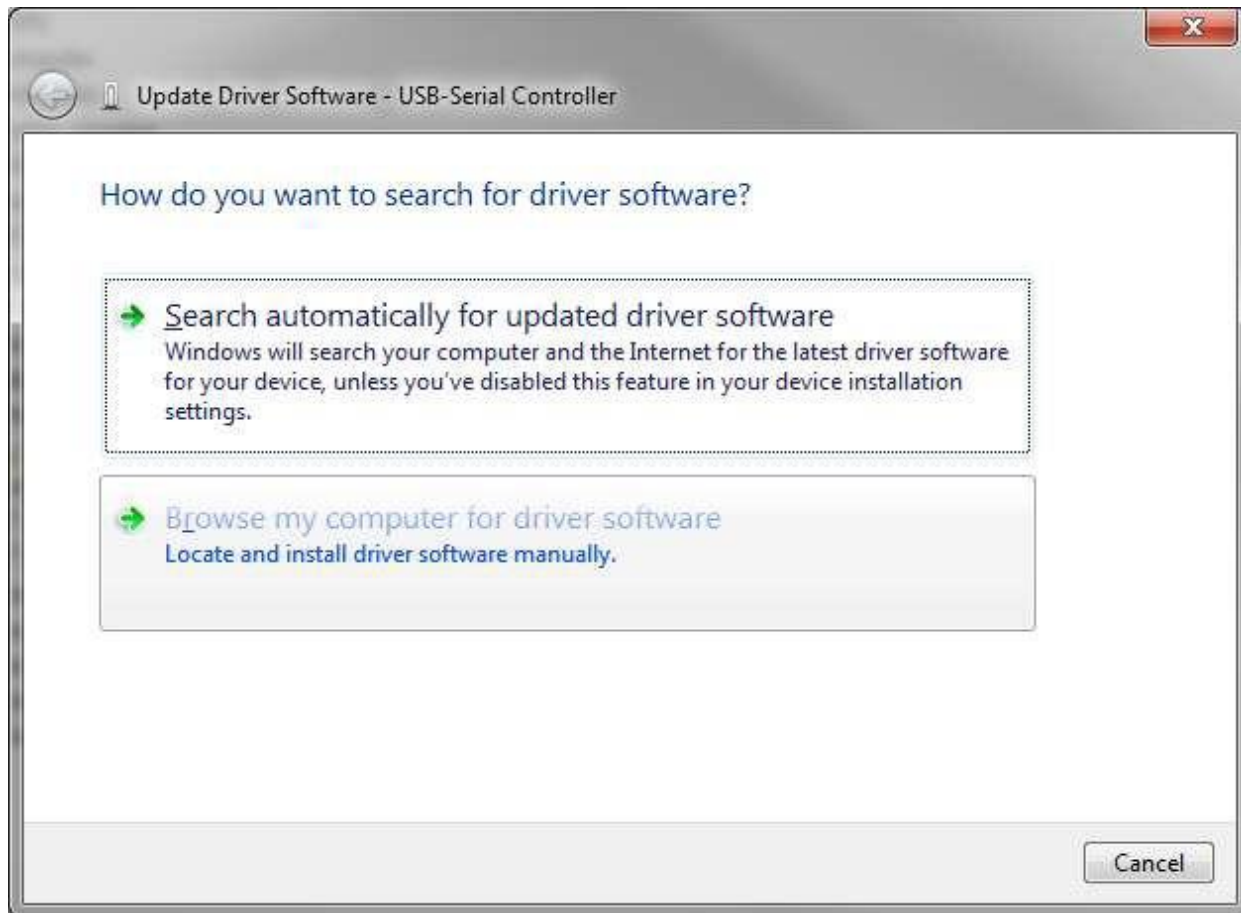
Open the Control Panel and find Device Manager. If you do not see it in the list, make sure Large or Small Icon is selected in the View By section in the upper right hand side of the screen.



From the Device Manager, first look under the Ports(COM & LPT). If you see an entry for ID-e reader, then make a note of what COM port and enter that in the Tricorder software. If you do not see the entry, check to see if there is an entry under Other Devices, like shown below. If there is, right click the USB-Serial Controller and select Install Driver Software and follow the screens.



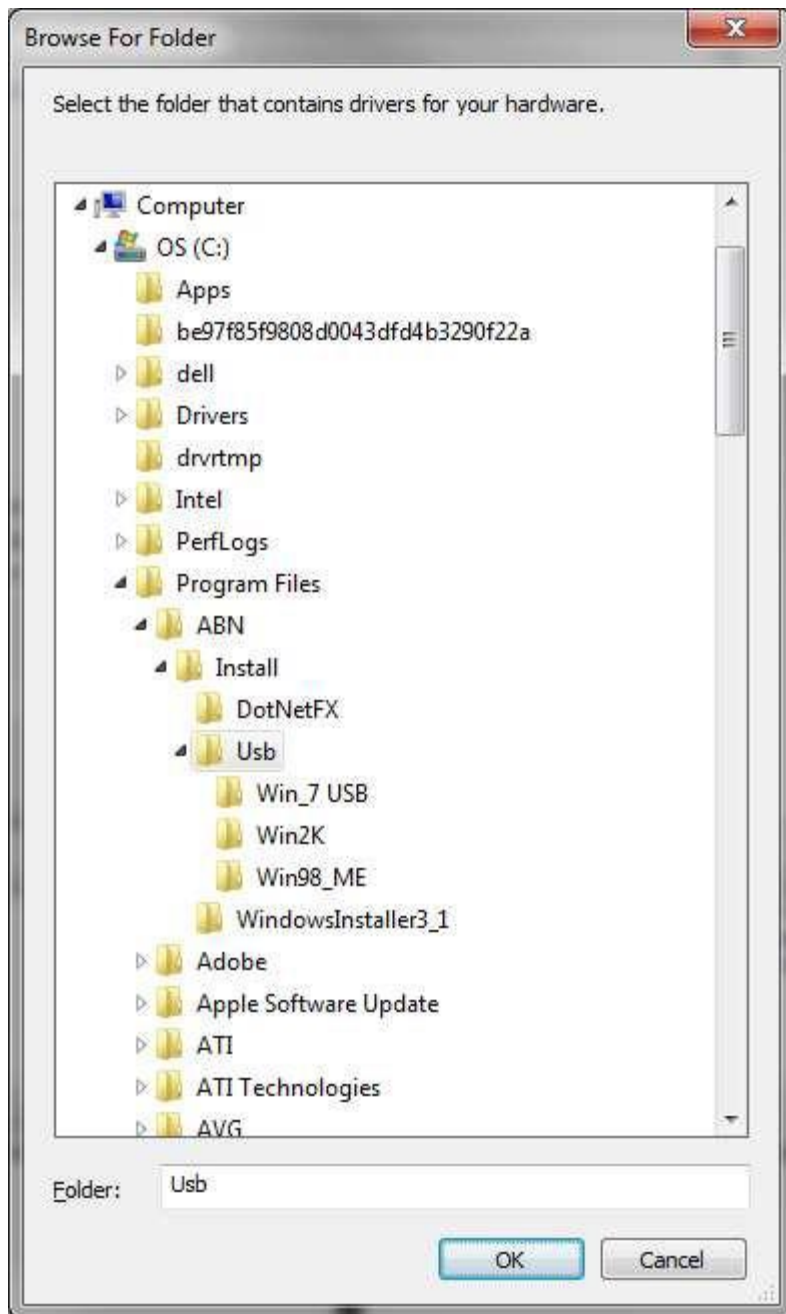
Select Browse my computer for driver software.



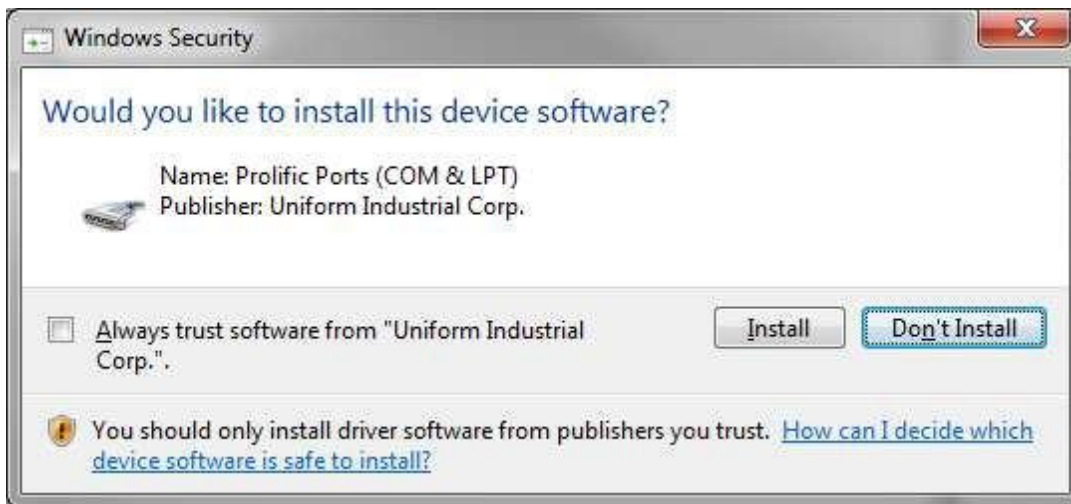
Click the browse button and navigate to the directory where the drivers are located **C:\Program Files\ABN\Install\Usb** and click the Next button (if 64-bit the directory is C:\Program Files(x86)\ABN\Install\Usb). If your software is installed in another location, make the necessary change.



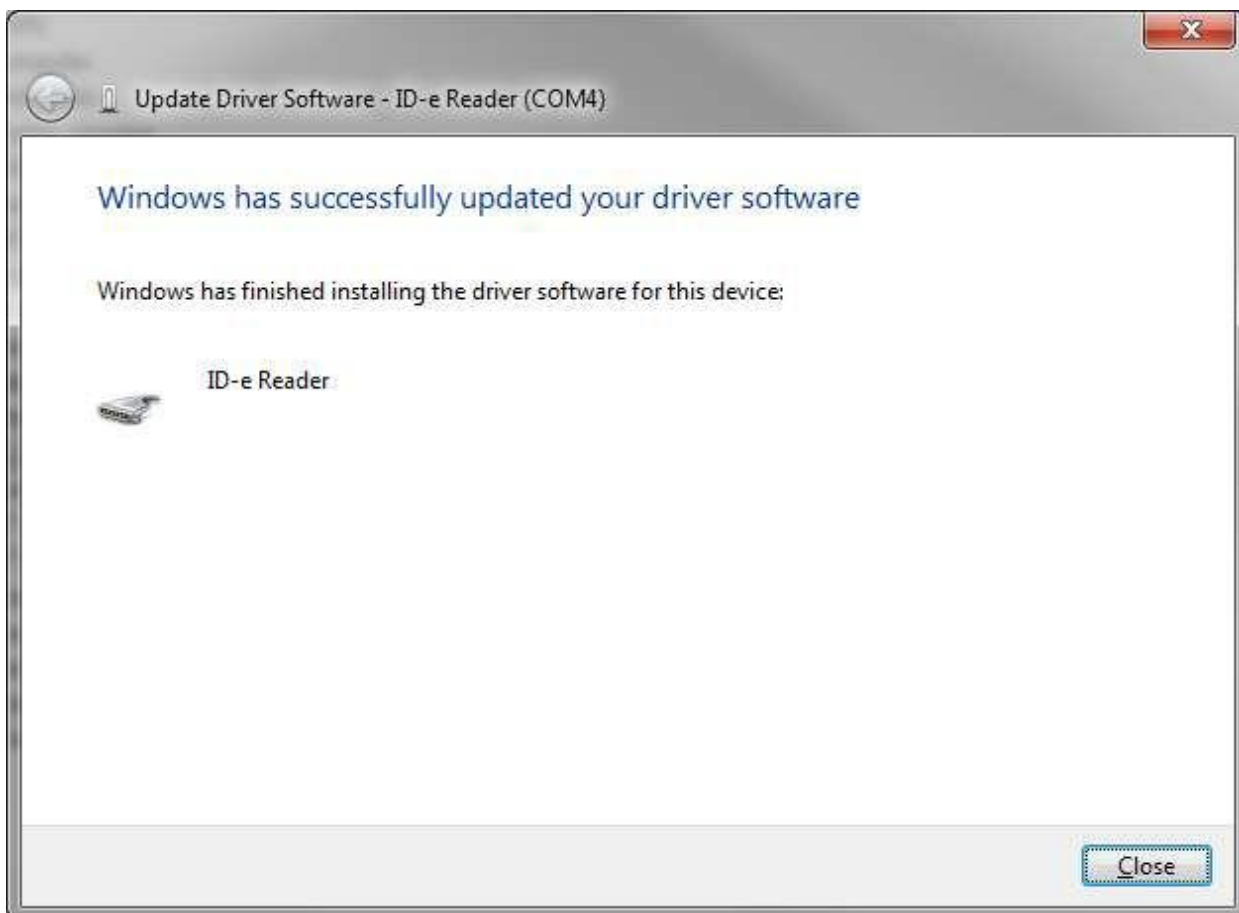
Navigate to the driver location.



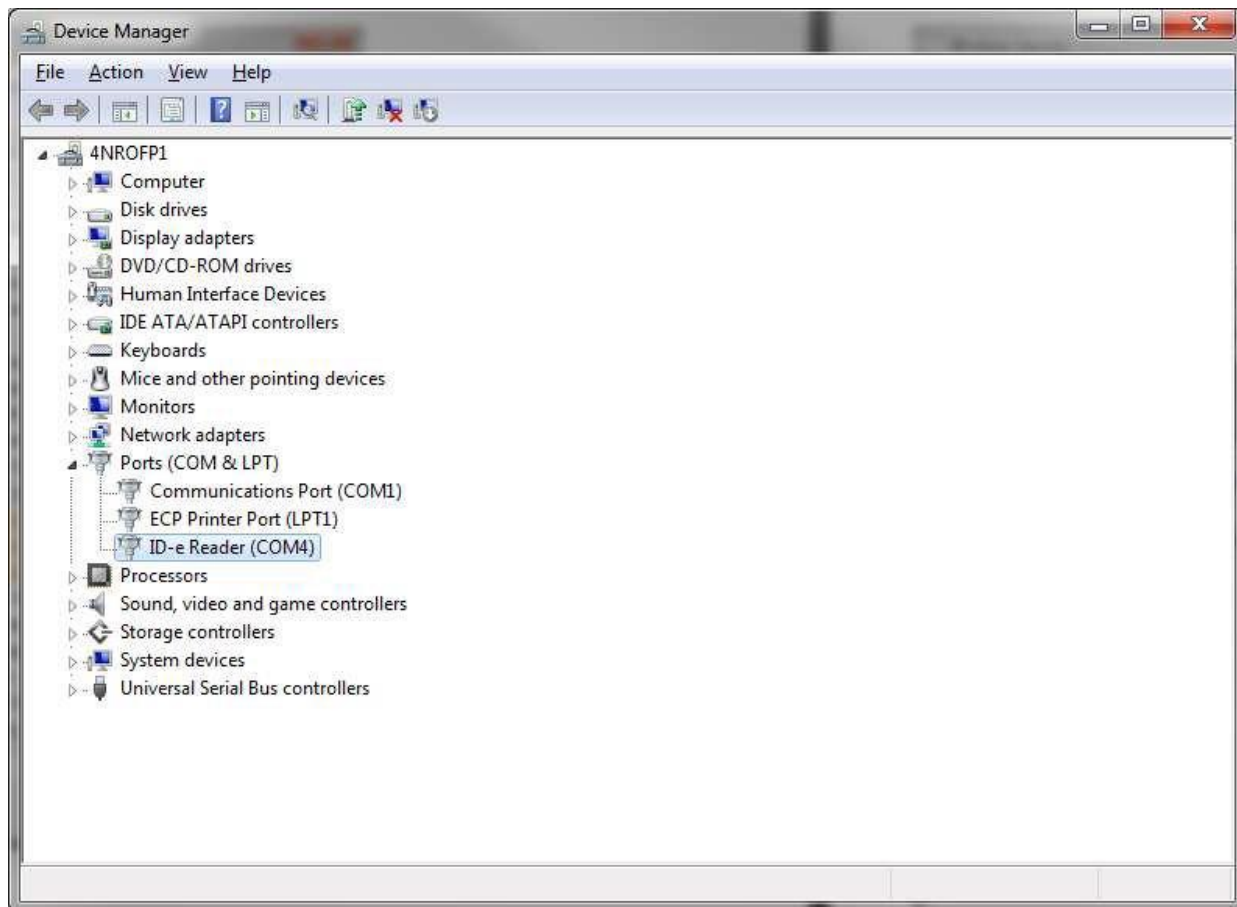
When you click the Next button, the installation process will begin and you may be prompted to install the device software.



The installation of the device drivers is now complete.

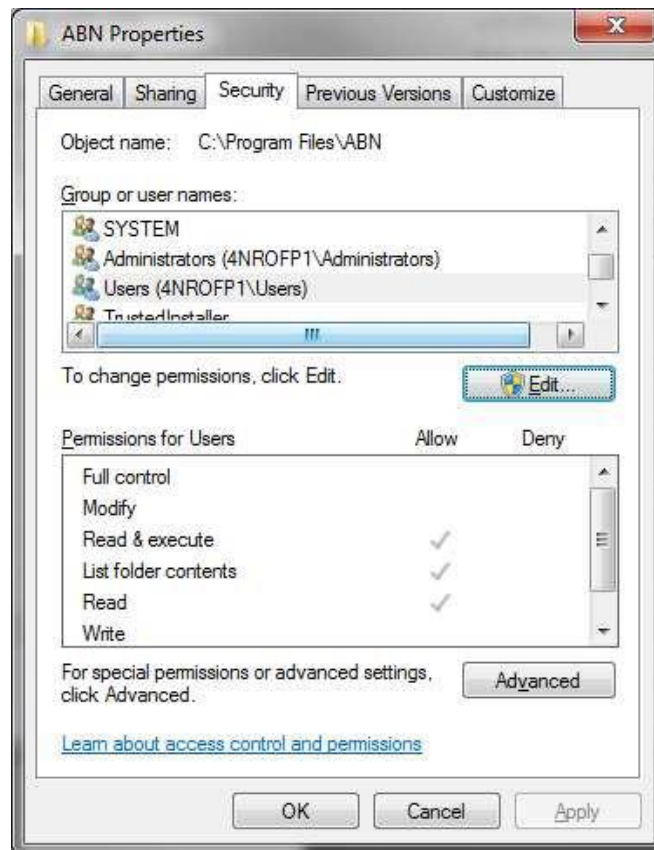


The ID-e reader should now show up under Ports(COM & LPT). Note which COM (in this case COM4) port the device is installed on your machine. You will need it to configure the software to the correct port.

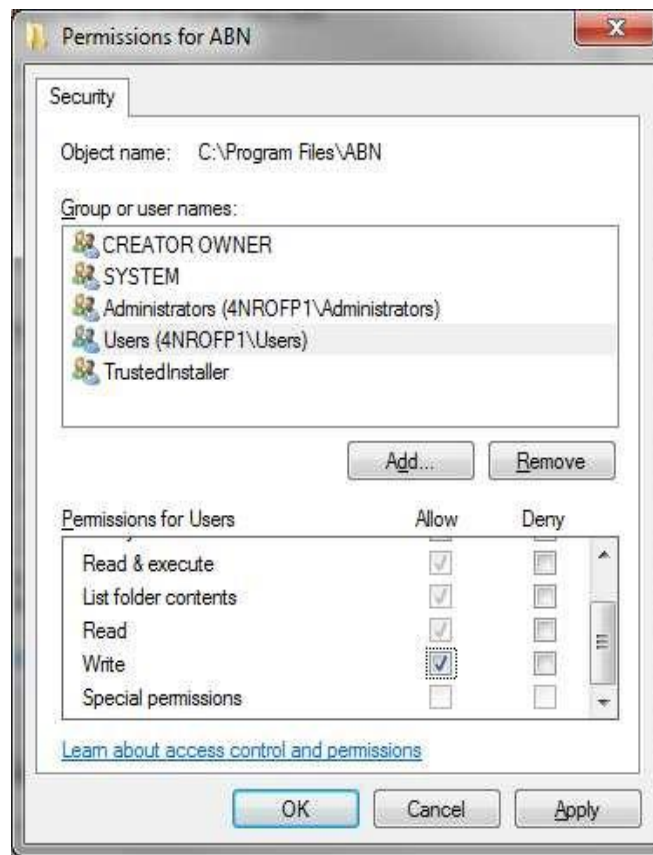


Directory Permissions

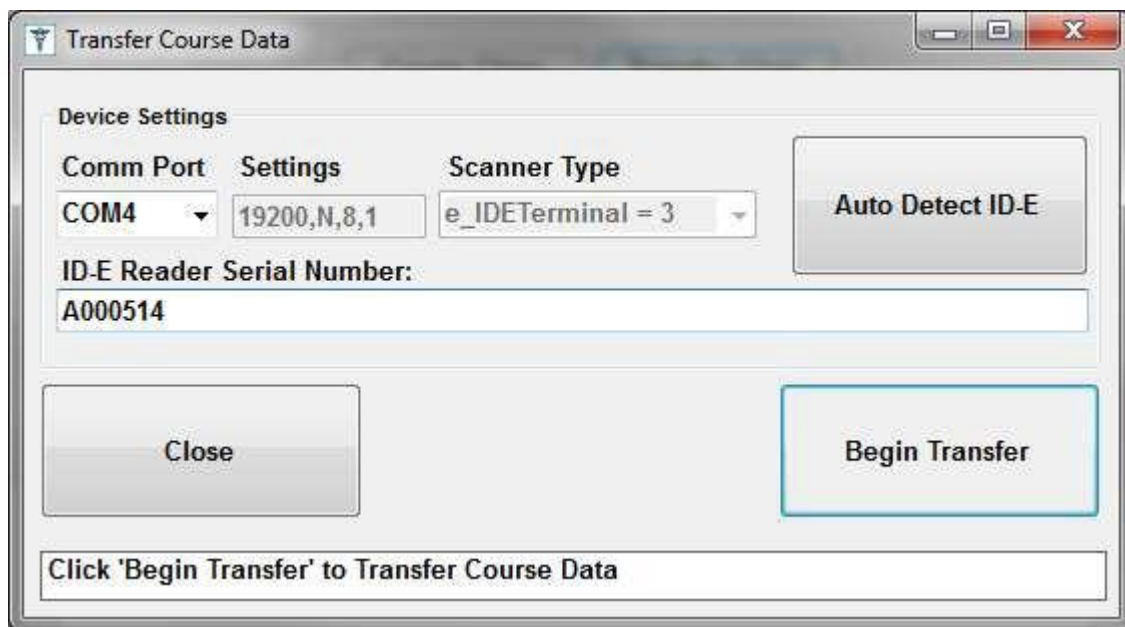
Once the drivers are installed, check to see if the directory where the software is installed has „**Write**’ or „**Modify**’ permissions assigned to it. The default location for the software installation is C:\Program Files\ABN. Right click the ABN subdirectory and select Properties and choose the Security tab. In the box labeled, Group or user names, select the Users group. Once selected look in the Permissions for Users and see if the Write permission is allowed. If it isn’t select the Edit button underneath the Group or user name box.



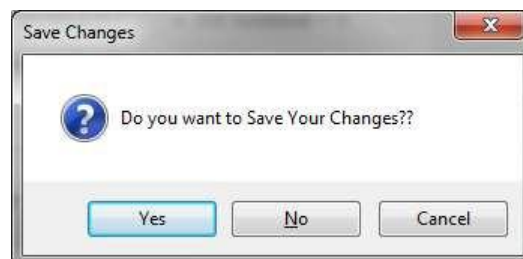
From here in the Group or user names box, select the Users group and then from the Permissions for User box check the Allow box for the Write and Modify permission. Click **Apply** and then **OK**. Now attempt to run the software.



Enter the appropriate number in the Comm Port box. Also, if you haven't entered it, find the serial number on the bottom of the Tricorder (starts with a letter „A“). Click the „X“ in the upper right corner of the box.



Click „Yes“ when prompted to save your changes.



How to Swipe your Cards

Always swipe the cards with the mag stripe facing towards the screen! You have the option of swiping either from the left or the right side.



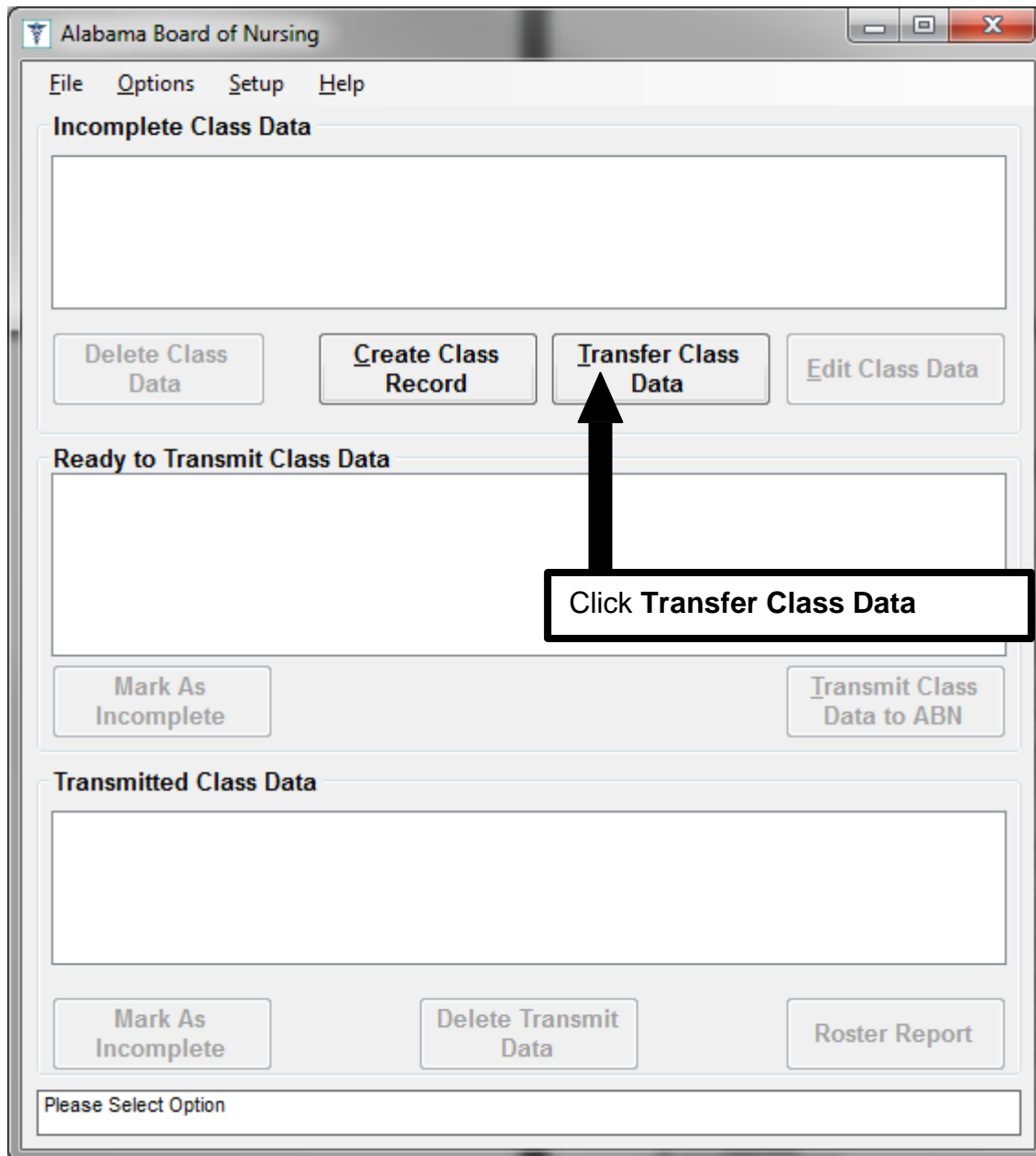
- ✓ Place the TriCorder on a flat surface.
- ✓ **ALWAYS SWIPE YOUR PROVIDER CARD FIRST;** *This identifies the provider information to the Alabama Board of Nursing.* **Look at the screen afterwards to verify that the information is correct.**
- ✓ Next, you can begin to swipe the cards for your class
- ✓ **NOTE: LPN cards produced before 8/1/04 do not have the mag stripes encoded on the cards**

Uploading Data Instructions

*****Please make sure that you are connected to the INTERNET at this point*****

The following instructions are designed to show you how to transfer your class information from the Tricorder to the Alabama Board of Nursing

Click Start , Programs, ABN ID_E Remote Transfer



The correct Comm Port is selected.

The screenshot shows the 'Transfer Course Data' window. A callout box with an arrow points to the 'Comm Port' dropdown menu, which is set to 'COM4'. The window includes fields for 'Settings' (19200,N,8,1) and 'Scanner Type' (e_IDETerminal = 3). There is an 'Auto Detect ID-E' button and a text field for 'ID-E Reader Serial Number' containing 'A000514'. At the bottom, there are 'Close' and 'Begin Transfer' buttons, and a status bar that says 'Click 'Begin Transfer' to Transfer Course Data'.

Enter Serial Number on the back of the TriCom Unit.

This screenshot is identical to the one above. A second callout box with an arrow points to the 'ID-E Reader Serial Number' text field, which contains 'A000514'. A third callout box with an arrow points to the red 'X' button in the top right corner of the window.

Click the Red X to close

The screenshot shows a 'Save Changes' dialog box with a question mark icon and the text 'Do you want to Save Your Changes?'. There are three buttons at the bottom: 'Yes', 'No', and 'Cancel'. A callout box with an arrow points to the 'Yes' button.

Select yes to save changes

Alabama Board of Nursing

File Options Setup Help

Incomplete Class Data

Delete Class Data Create Class Record Transfer Class Data Edit Class Data

Ready to Transmit Class Data

Mark As Incomplete Transmit Class Data to ABN

Transmitted Class Data

Mark As Incomplete Delete Transmit Data Roster Report

Please Select Option

Click Transfer Class Data

Transfer Course Data

Device Settings

Comm Port Settings Scanner Type

COM4 19200,N,8,1 e_IDETerminal = 3

Auto Detect ID-E

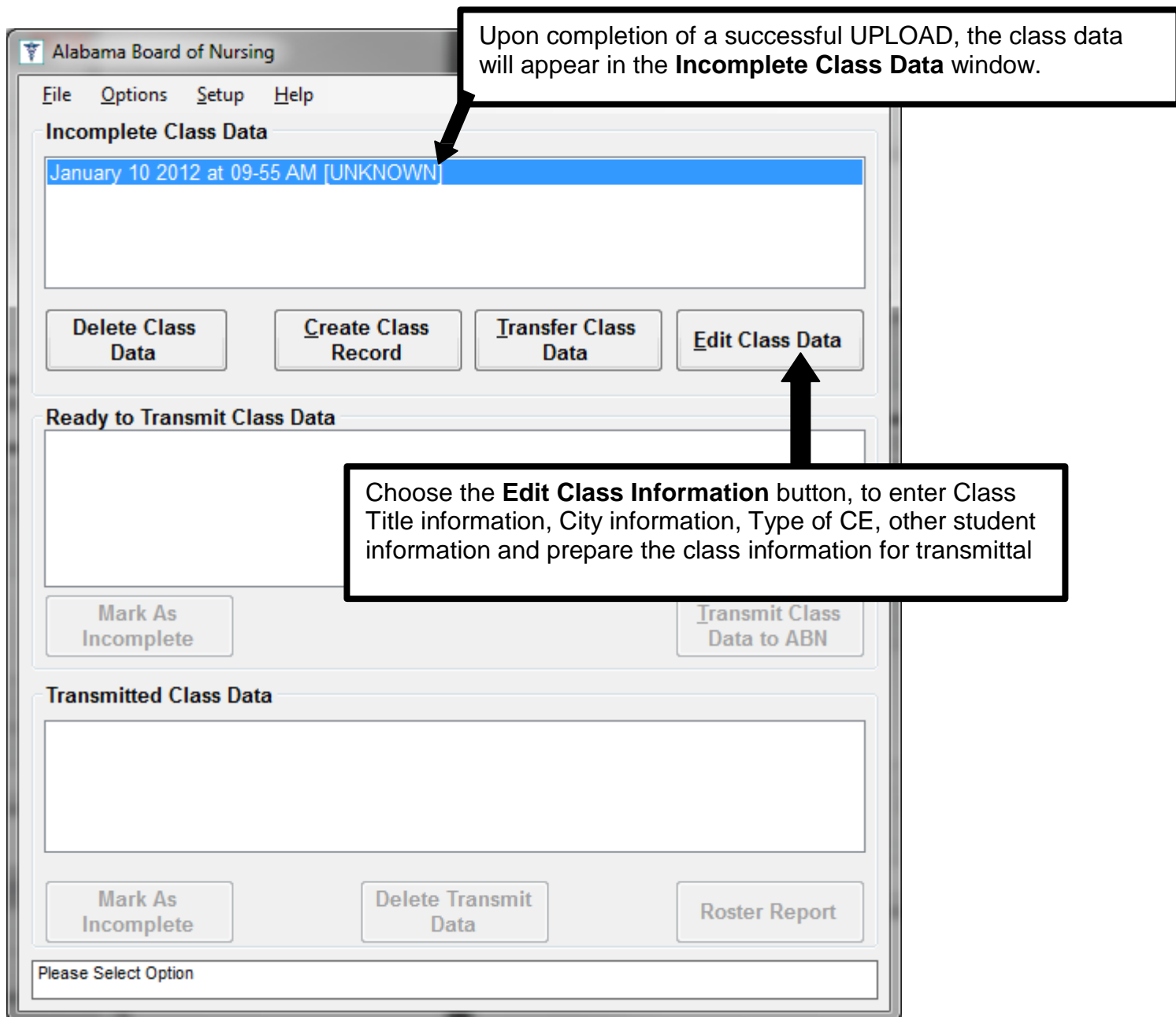
ID-E Reader Serial Number:

A000514

Close Begin Transfer

Click 'Begin Transfer' to Transfer Course Data

Click Begin Transfer and press SET on the tricorder for 4 seconds, select UPLOAD and press ENT.



When editing the class information, all required fields must be entered before the **UPDATE** button becomes enabled.

The screenshot shows the 'Edit Course (6)' form with the following fields and annotations:

- Course Information**
 - Course ID**: 6
 - Course Title**: CE Course (Annotation: Enter the **Course Title** (required))
 - Course End Date**: 1/10/20 (Annotation: Enter the **City** and **State** where the course is being provided (required))
- Provider Information**
 - Provider Number**: ABNP0001
 - Provider Name**: ALABAMA BOARD OF NURSING
 - Location (City, State)**: Montgomery, AL
- Class Details**
 - Type of CE**: Attended
 - Total Hours**: 2.5 (Annotation: Enter the number of Total Hours and Pharmacology Hours. (required))
 - Pharm. Hours**: 0.00
 - Class Edits Complete**: ☐
- Attendees**

Record ID	Licensee Number	Licensee Name
8	199999	DOE/JANE
- Buttons**
 - Delete Attendee**
 - Edit Attendee**
 - Add Attendee** (Annotation: If a person has to be entered manually, click the **Add Attendee** button)
 - Cancel**
 - Update**

Click Update to save

Add an Attendee Record

Licensee Number First Name MI Last Name

Cancel Add Record

Please Enter License Number/Name

Enter the license number and name. The **Add Record** button will not be enabled until a license number and a first and last name are entered (required fields).

Edit Course (6)

Course Information

Course ID 6 Course Type CE Course

Provider Number ABNP0001 Provider Name ALABAMA BOARD OF NURSING Location (City, State) Montgomery, AL

Type of CE Attended Total Hours 2.5 Pharm. Hours 0.00 Class Edits Complete ☐

Record ID	Licensee Number	Licensee Name
8	1-999999	DOE/JANE

Delete Attendee Edit Attendee Add Attendee

Cancel Update

Click Update to save Course record changes

Click the empty box by **Class Edits Complete**. Upon clicking the box a check mark will appear and the Update box will appear

After verifying that the information is correct, click **Update**

Alabama Board of Nursing

File Options Setup Help

Incomplete Class Data

January 10 2012 at 09-55 AM [CE Course]

Delete Class Data Create Class Record Transfer Class Data Edit Class Data

Ready to Transmit Class Data

January 10 2012 at 09-55 AM [CE Course]

Mark As Incomplete Transmit Class Data to ABN

Transmitted Class Data

Mark As Incomplete Delete Transmit Data Roster Report

Please Select Option

Highlight the Class Data that you are going to transmit by clicking on the file with your mouse. **Note: THE CLASS TITLE APPEARS HERE ALONG WITH THE DATE AND TIME**

Click the **Transmit Class Data to ABN** button

Alabama Board of Nursing

File Options Setup Help

Incomplete Class Data

Delete Class Data Create Class Record Transfer Class Data Edit Class Data

Ready to Transmit Class Data

Mark As Incomplete Transmit Class Data to ABN

Transmitted Class Data

January 10 2012 at 09-55 AM [CE Course]

Mark As Incomplete Delete Transmit Data Roster Report

Transfer Complete for: January 10 2012 at 09-55 AM.DAT

Click the **Roster Report** button, for a printout of class attendees. The following page contains an example of a Roster Report

Sample Roster Report

Preview

File View Background

100%

Class Roster Report **Status: Transmitted** **Page 1/1**

Date: 01/10/2012 **Time:** 10:49:20 AM

Course Title: CE Course

Course Date: 1/10/2012 12:00:00 AM

Provider Number: ABNP9999

CE Type:

Location: Montgomery, AL

Provider Name: ALABAMA BOARD OF NURSING

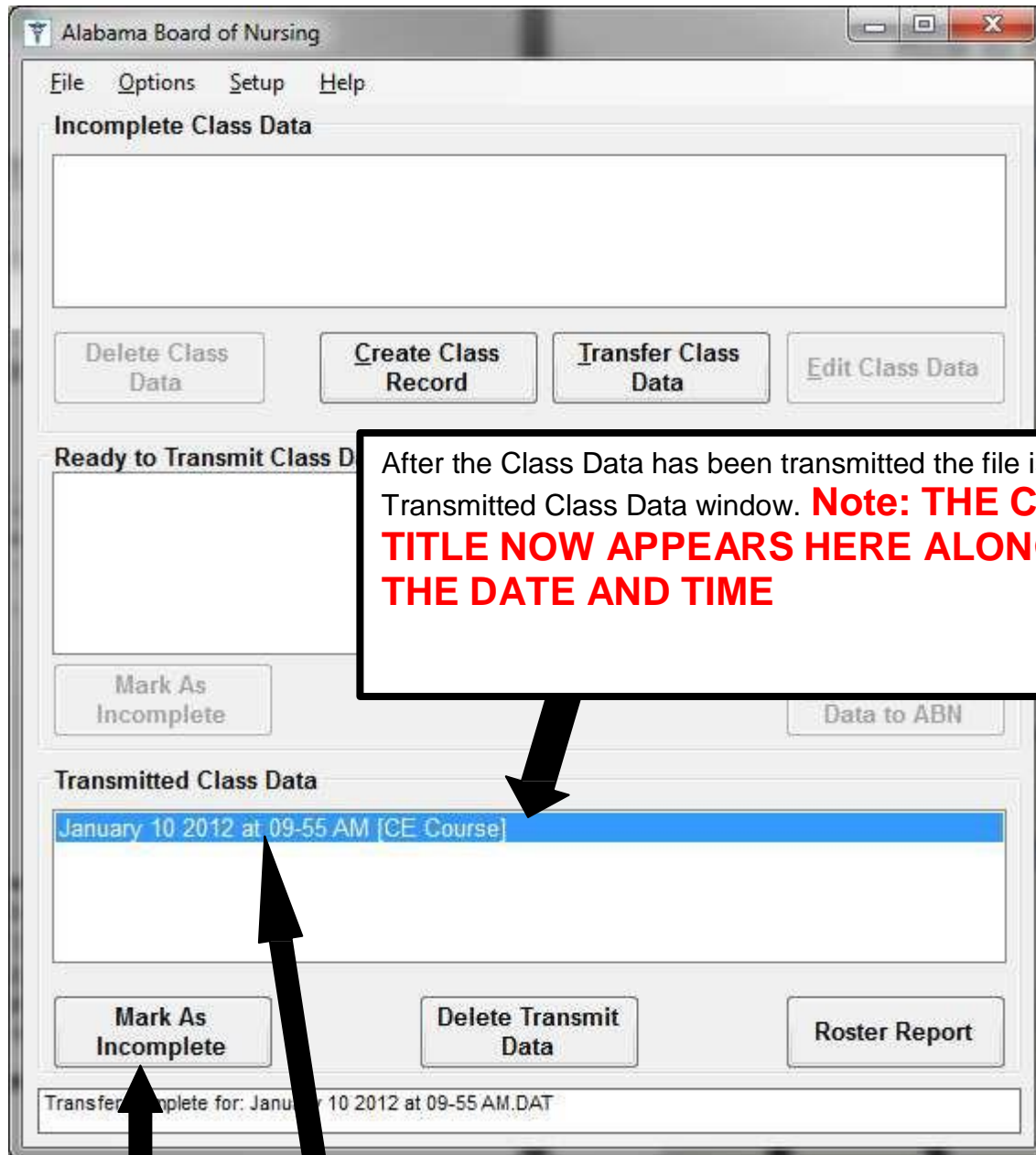
Total Hours: 2.50 **Pharm Hours:** 0.00

License Number	Name
1-999999	DOE/JANE

Total Attendees: 1

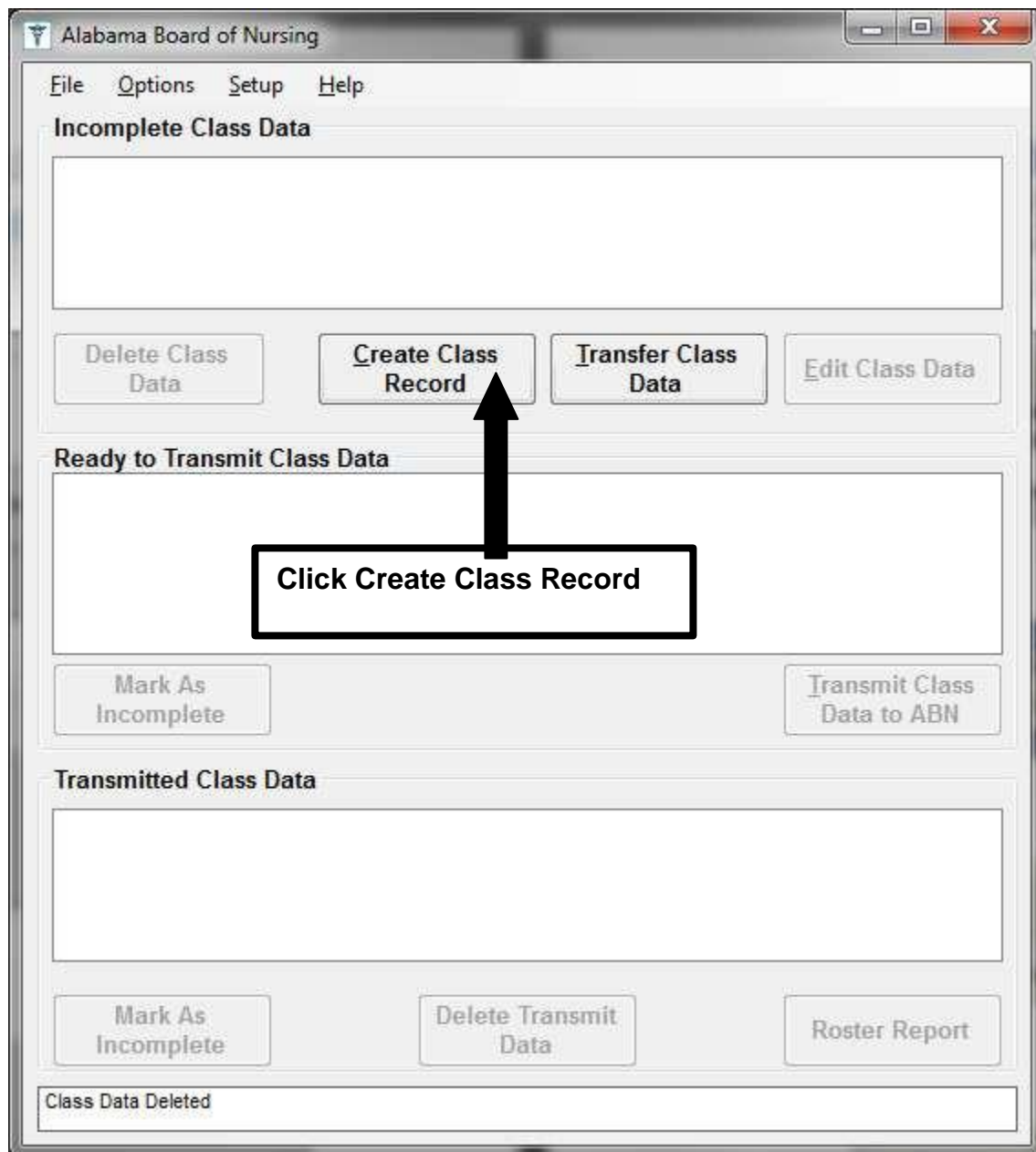
The Class Roster Report contains all of the information about the class. It has the date and time that the data was uploaded. The Status of the class information. The course title, date, location, provider name, provider number, type of CE, number of hours, student's license number and name. **This report should be printed after transmittal to the Alabama Board of Nursing for your records.**

How to Resubmit Information



If there, is a need to resend a file, highlight the file, click the Mark As Incomplete button, return to page 24, and repeat the steps. Example: If a student's information has not been entered or needs to be changed. You would use the Mark As Incomplete button to go back, enter the information, and resubmit the classes' data.

How to Manually Create a Class



Create a Class Record

Class Date 1/10/2012	Class Time 10:51 AM
Provider Number ABNP0001	Provider Name ALABAMA BOARD OF NURSING

Enter the Provider Number and Name (required fields)

Please provide a Provider Name

Alabama Board of Nursing

File Options Setup Help

Incomplete Class Data

January 10 2012 at 10-51 AM.DAT

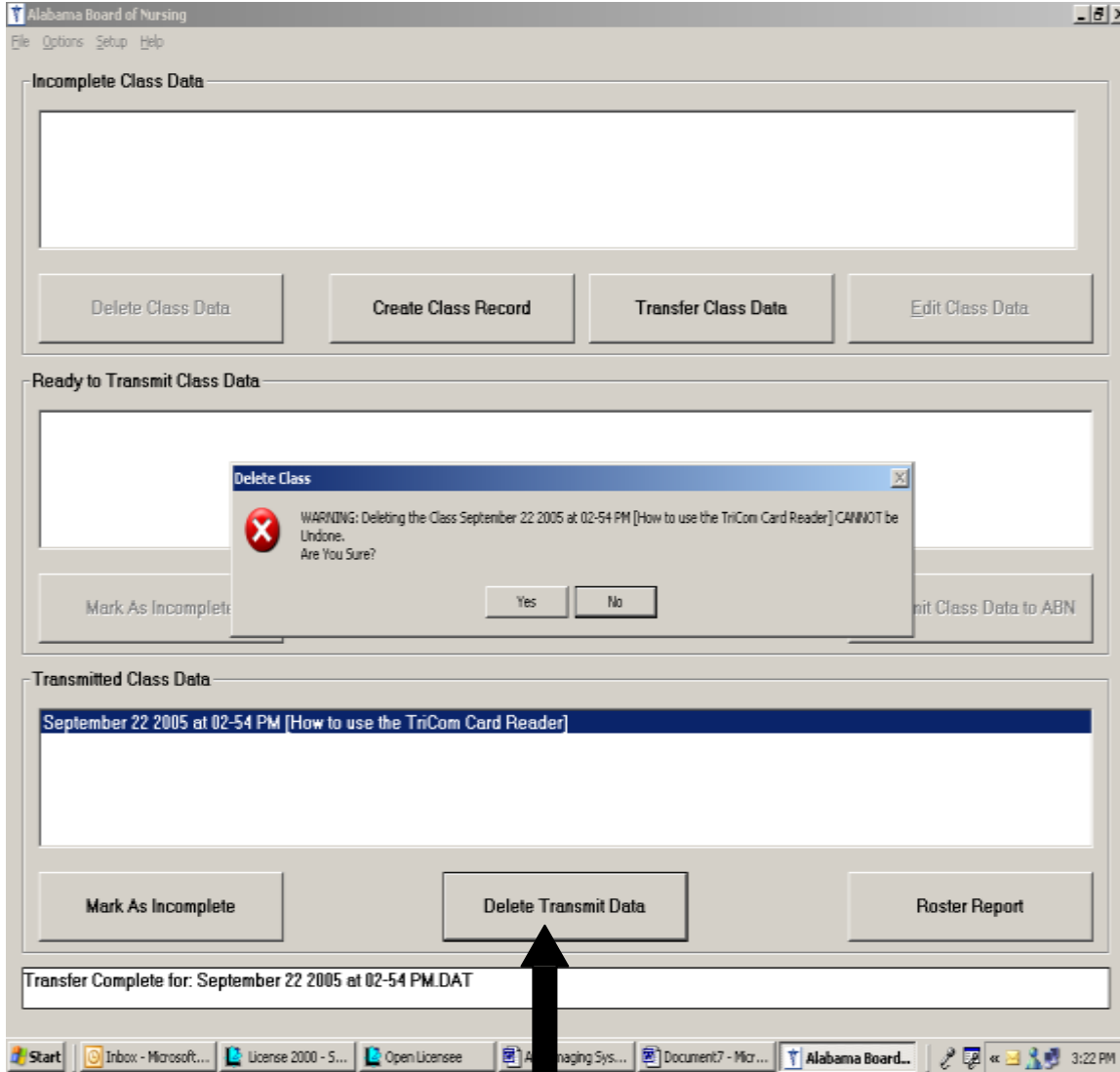
Ready to Transmit Class Data

Transmitted Class Data

Class Data Deleted

The class can now be edited by highlighting the file and clicking *Edit Class Data*, repeat the steps from pages 24-26

How to Delete Data from your Computer



The **Delete Transmit Data** button deletes the highlighted Class Data. Only use this button if you are sure that the class information is complete and does not need to be changed because the results cannot be undone!

ERASING RECORDS FROM YOUR TriCorder



To ERASE RECORDS...Hold the SET button. Scroll to the erase records option on the user main menu and select with the ENTER button. Records will count down as they erase to zero or let records exceed memory and ID-e® will reset automatically to 0 records (EST about 3800 records).

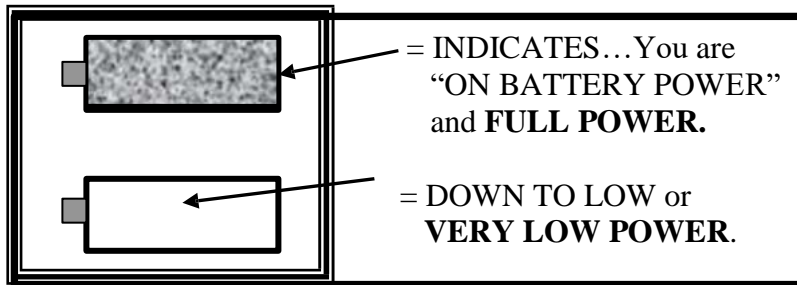
We recommend that after every transmittal to the Alabama Board of Nursing you erase the records from your TriCorder.

DATA in MEMORY

Almost 3800 records will remain in memory! You must download the records before memory runs out or all records will erase automatically to zero!

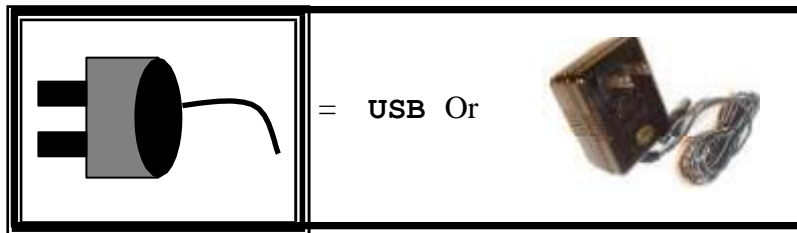
POWER MANAGEMENT

The TriCorder runs on two (2) AA batteries. Approximately 2000 cards a day can be read on the TriCorder before getting low on power.



(SEE the battery ICON in the upper left hand side of DISPLAY.)

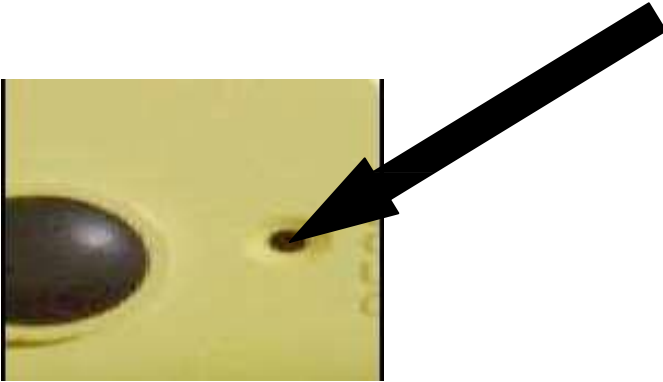
When the AC/DC power converter is used or a USB cable is connected, the Display will show a picture of a POWER PLUG on the LED/LCD display.



TROUBLE SHOOTING

The ID-e® unit is a complex data management tool. It can from time to time “LOCK-UP” on one screen and need a “RESET” to continue.

NOTE: USE A PAPER CLIP AND PUSH IN THE “RESET” ACCESS ON THE BOTTOM OF THE ID-e® UNIT.



Note: No data is lost when reset is used.

Contact Information

If you should need support with your TriCorder, please contact one of the following persons via phone or email

Alabama Board of Nursing Toll Free Number	1-800-656-5318	
Brad Jones	(334) 293-5290	Brad.Jones@abn.alabama.gov
Richard Boyette	(334) 293-5291	Richard.Boyette@abn.alabama.gov
Joyce Jeter	334-293-5200	Joyce.Jeter@abn.alabama.gov

KNOWN ISSUES REGARDING THE CE SCANNER

Q. What is the maximum number of characters a title can have?

A. The title field can have up to 80 characters.

Q. How many hours can the CE hour's field contain?

A. The CE hour's field can have a maximum of 99 hours in that field.

Q. Are special characters accepted in the name field?

A. Yes the name field will accept characters such as hyphens and apostrophes.

Q. How will I know the name of the course that I have given?

A. The course title now appears in the Ready to Transmit and Transmitted Data window, along with the date and time.

ABN CE Provider File Format

ABN CE Provider File Format

This file is a tab delimited text file – There are no quotes around text fields. It contains one header record and a minimum of one attendee record.

Header Record – Must be the first record in the file (Only one per file).

Provider Number ABNPXXXX – This is the ABN assigned provider number.

{TAB}

Provider Name

{TAB}

Location of the class City, State (Montgomery, AL)

{TAB}

Attendance Type A-Attended, I-Independent

{TAB}

Total CE Hours May include integers or decimals.

{TAB}

Pharmacology hours May include integers or decimals.

{TAB}

Course Title

{TAB}

Course Date mm/dd/yyyy

{TAB}

A unique sequential number This number, along with the provider number, identifies the class.

Attendee Record – No theoretical limit. Must follow header record.

License Number 8 or 9 position number or NULL

{TAB}

Name LastName/FirstName MiddleName

Must be in the above format!

FTP Info

File naming standard – PROVIDER NUMBER-DATE at TIME.DAT (ex. ABNP0001-June 01 2005 at 01-21 PM.DAT)

FTP Site – ftp.abn.alabama.gov

Username - ceproviders

password - abnupload

Sample File – See Next Page

Sample File Format

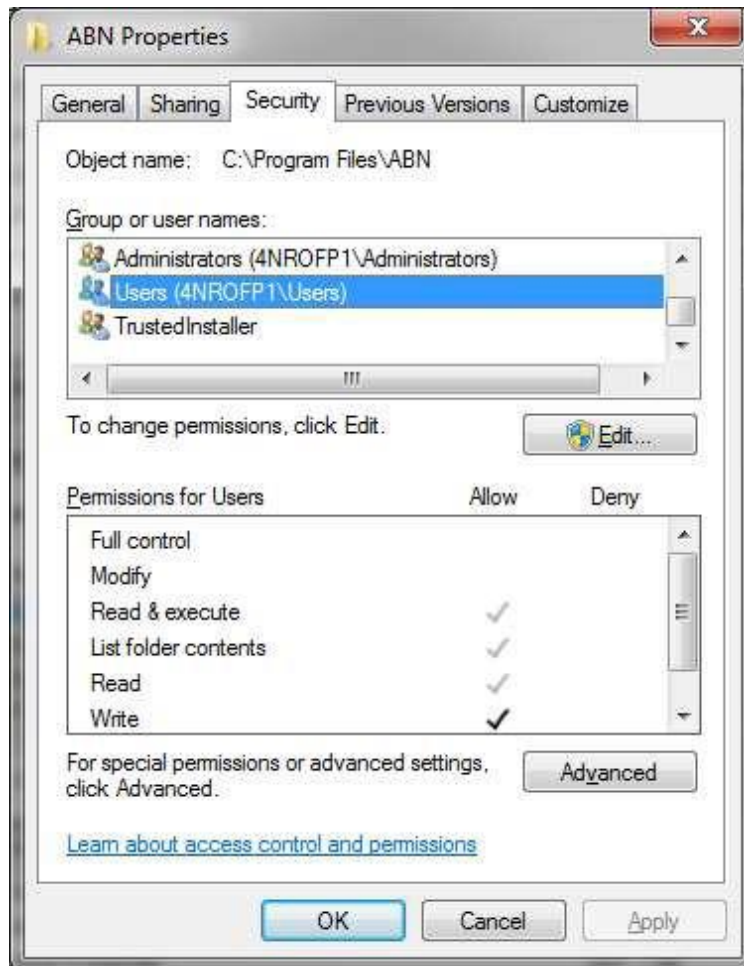
ABNP0001ALABAMA BOARD OF NURSINGMontgomery, AIA1.50IV Therapy - B7/7/200568
1-099991SMITH/TAMMI LA WANDA
1-080780JONES/KATRINA COLLEEN

Error Messages

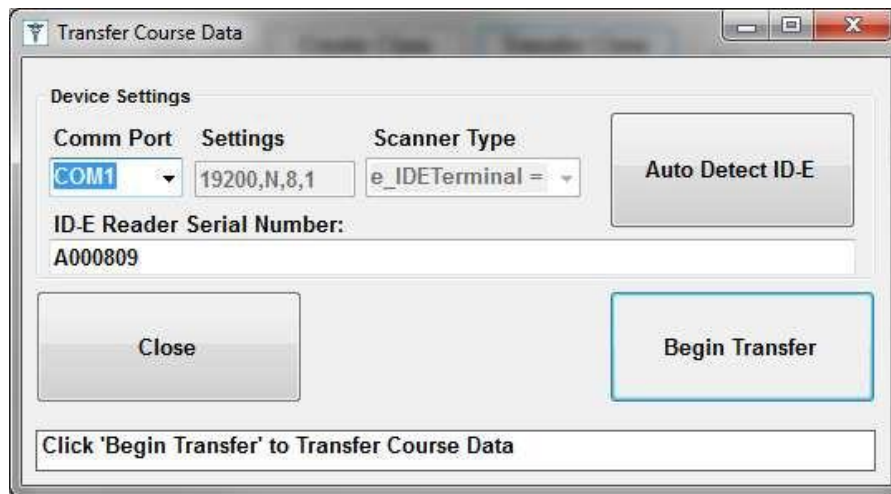
Error '9' – To correct this you will need to apply the patch. To do this, go to www.abn.alabama.gov/Content.aspx?id=559 and right click the link for the Tricorder Software Patch and select 'Save target as...' or 'Save link as...' depending on what browser you are using. Select where you want to save the zip file.

Open the zip file and copy the file to the directory where the tricorder software is installed. If you installed using the default location the software is located at C:\Program Files\ABN. Overwrite the ABN.exe file that is already there. Now run the software.

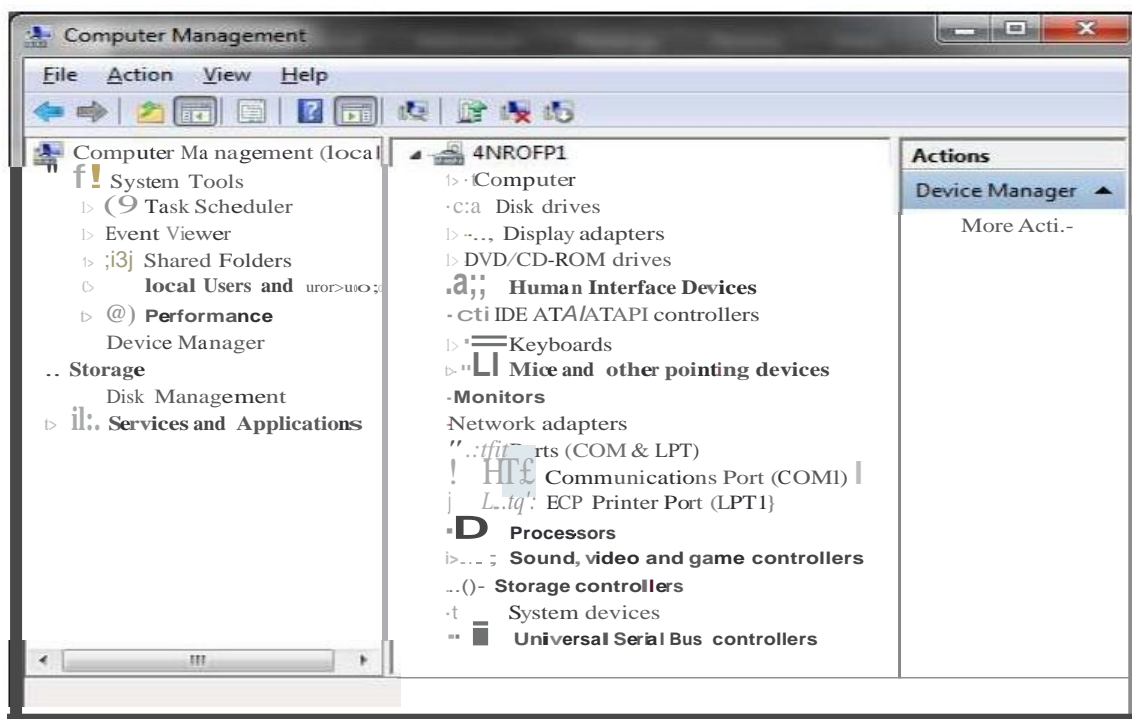
Error '75' – This usually occurs immediately after installing the software on a machine (usually Windows7). To correct this issue, check the security setting on the directory where the ABN software is installed. If you used the default location to install, then the software is installed at C:\Program Files\ABN (for 64-bit it is C:\Program Files(x86)\ABN). Find the directory, right click it and select 'Properties' from the menu. The following box should appear. Find the Security tab and check to see if the security for the Users group has Write/Modify permission assigned. If it doesn't you need to add the Write permission.



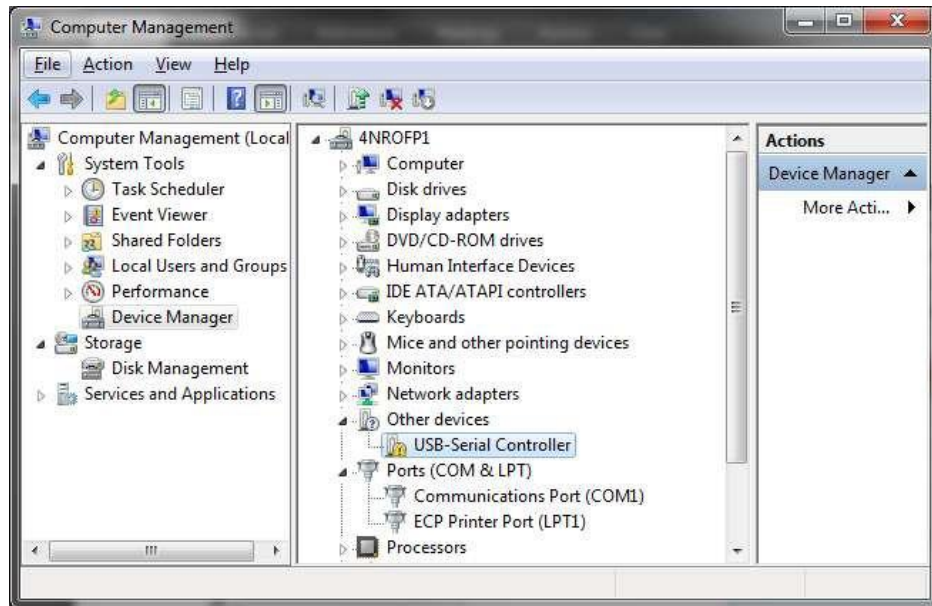
Error '8002' Invalid Port Number – Click the Transfer Class Data Button that is located under the Incomplete Class Data Box. From the Comm Port dropdown list select, make sure you have the correct port number selected. To find out the port number you may have to open Windows device manager to determine where the drivers are installed (Click Start, right click Computer, and select Manage).



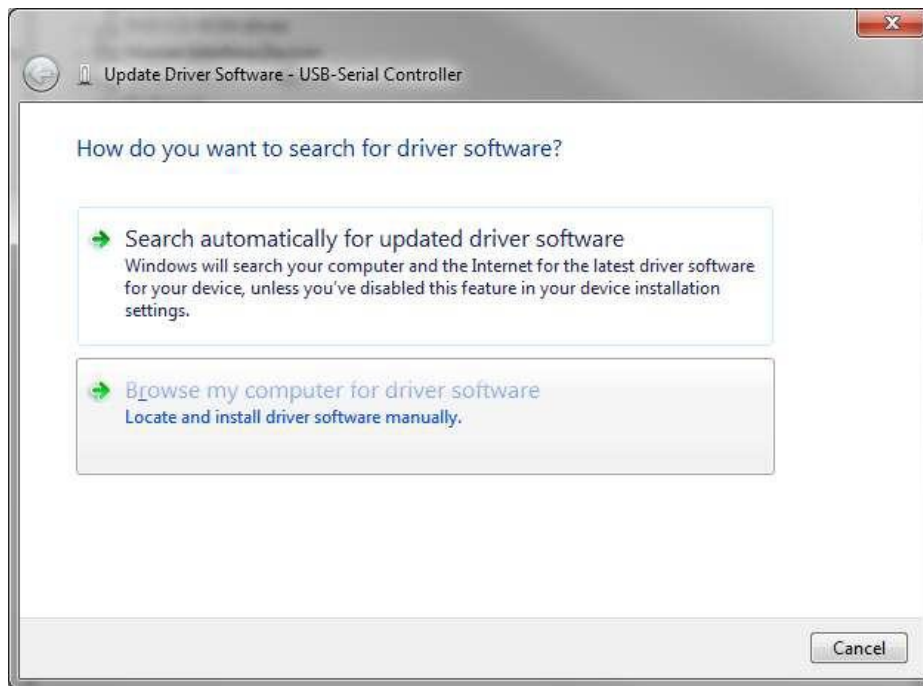
If the tricorder is not listed in the device manager under the Communications Port subheading, the drivers will need to be installed.



To install the drivers, you will either need the CD that contains the drivers or download and unzip the drivers from our website (www.abn.alabama.gov/Content.aspx?id=559). First, plug the tricorder your computer. Windows should recognize tricorder. It may show up as an entry below. If it does, right click it and select 'Update Driver Software'.



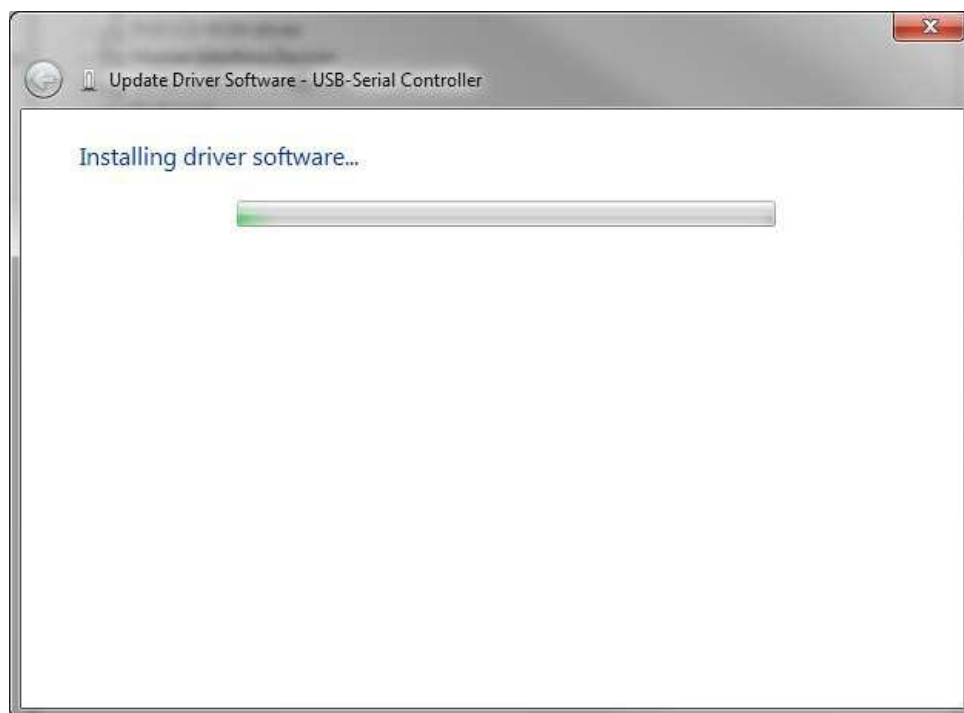
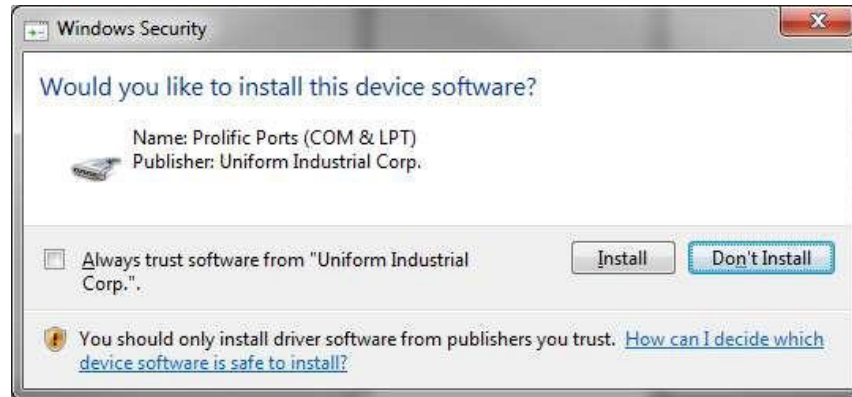
Select 'Browse my computer for driver software' and navigate to the location of the folder where you downloaded and unzipped the drivers.



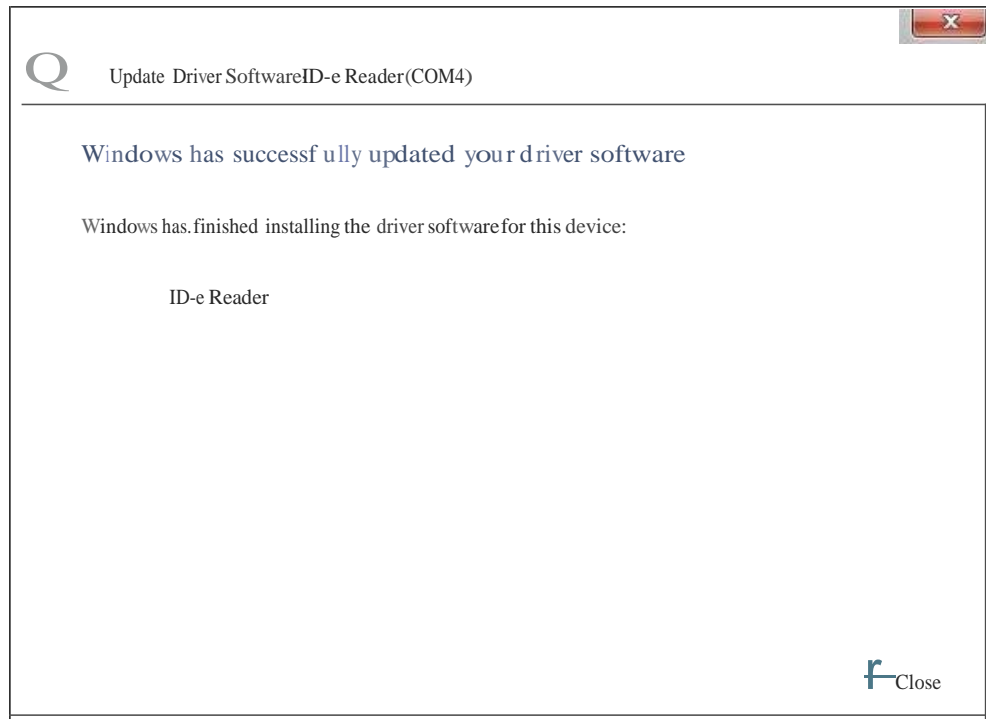
Select the location where the folders con



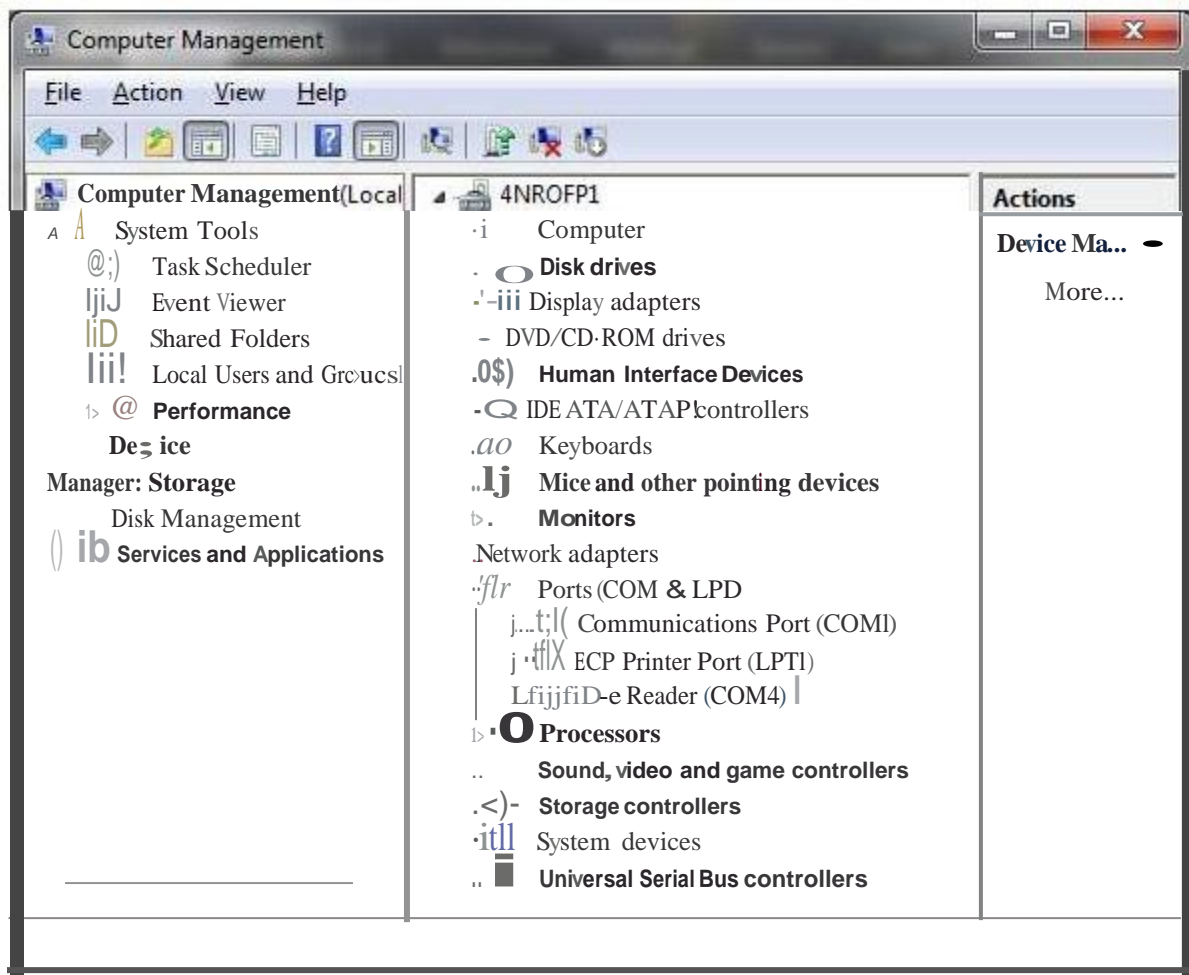
Click the 'Install' button to begin the installation process.



When you receive this message the driver has been installed.



As you can see the reader (ID-e Reader (COM4)) has been installed. Remember the port that the driver is installed on. You now need to launch the t>BN software and make sure the right port is selected in the Transfer Course Data box.



Transmit Failed – Unable to Locate Provider Information – If you have an active provider number and receive this error edit the class information and make sure the provider number is entered correctly to make sure the provider number (ABNPXXXX) you have entered on the class record is correct. If it is incorrect the class will not be able to transmit class data.

The screenshot shows a software window titled "Edit Course (4)". It contains several input fields and a table. The "Course Information" section includes fields for Course ID (4), Course Title (Test Submission), and Course Date (6/7/2011). The "Provider Information" section includes Provider Number (ABNP0001), Provider Name (ALABAMA BOARD OF NURSING), and Location (City, State) (Montgomery, AL). The "Type of CE" is set to "Attended", "Total Hours" is 3.00, and "Pharm.Hours" is 0.00. There is a checkbox for "Class Edits Complete". Below this is a table titled "Attendees" with columns "Record ID", "Licensee Number", and "Licensee Name". The table has one row with Record ID 3, Licensee Number 1-999995, and an empty Licensee Name field. At the bottom of the window are buttons for "Delete Attendee", "Edit Attendee", "Add Attendee", "Cancel", and "Update". A status bar at the very bottom says "No Record Changes".

Course Information		
Course ID	Course Title	Course Date
4	Test Submission	6/7/2011

Provider Number	Provider Name	Location (City, State)
ABNP0001	ALABAMA BOARD OF NURSING	Montgomery, AL

Type of CE	Total Hours	Pharm.Hours
Attended	3.00	0.00

Class Edits Complete ☐

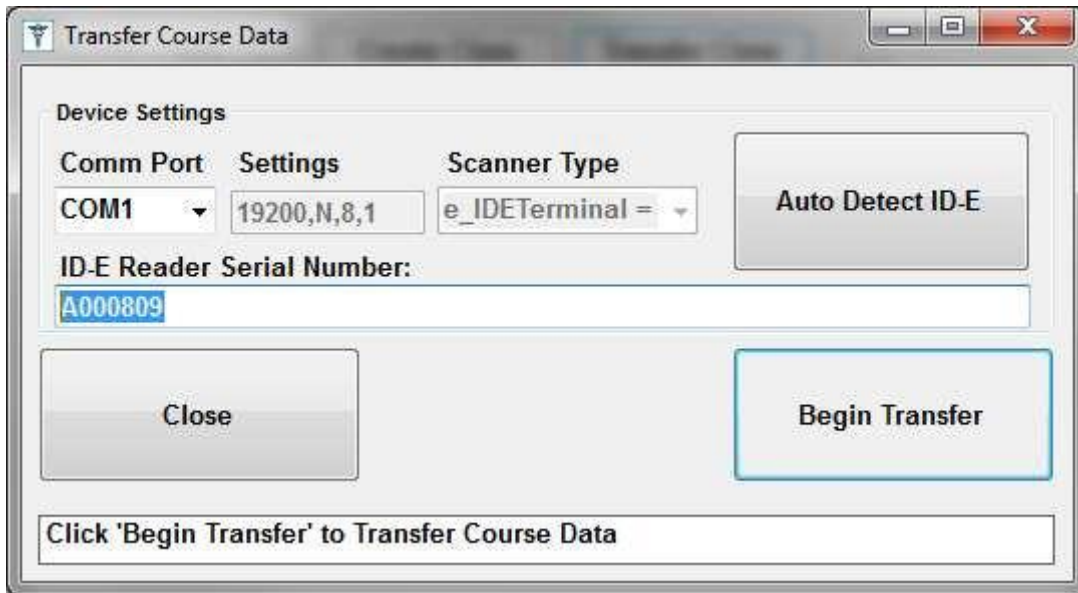
Attendees		
Record ID	Licensee Number	Licensee Name
3	1-999995	

Buttons: Delete Attendee, Edit Attendee, Add Attendee, Cancel, Update

Status: No Record Changes

If this does not work, check to see if you can reach our FTP site. To get there open up a browser and type <ftp.abn.alabama.gov> into the address bar. If you are not prompted for a username and password, then your network is blocking access to our FTP site.

Transmit Failed – Please Provide and ID-E Reader Serial Number – Find the Tricorder Serial number located on the back of the machine. It starts with the letter 'A'. From the software, click the Transfer Class Data button that is located under the Incomplete Class Data box. Enter the serial number. Click the red 'X' at the top of the box. You should be prompted to Save Your Changes. Click 'Yes'. Try to submit the class.



200 Type set to A (Error 550) – this error is not that common, but can be corrected by enabling the Passive Mode in your firewall.

Ordering Additional TriCorders



Order Form Product update sheet

The ABN and TriCom Card Technologies, Inc. can offer additional "TriCorder" ID-e Readers at a special cost for your use anytime.

To register your software, you need a TriCom reader "Serial Number" and a valid ABN Provider Number.

Any purchase of an ID-e Reader comes with an additional software program license.

To ORDER with a check,....Please enclose \$374.00 for the product "this also includes shipping from Alabama".

Allow 7 days from the date of the order to receive your reader.

(Or call 1-800-830-2225 to have your reader shipped over night).

Ship To: _____ Phone # _____

_____ Cell # _____

ZIP _____

* _____ PLEASE SHIP ONE (1) ID-e Reader. * _____ PLEASE SHIP TWO (2) ID-e Readers

By Credit Card: Please **call 1-800-830-2225** ! (Do not mail credit card information).

Your ID-e Reader will be shipped with;

1. One CD of the ABN Provider Class Information program.
2. Two (2) AA Batteries.
3. One Wrist Strap.
4. One USB to PC Communication cable.
5. Instruction booklet (if no booklet is sent with the reader, contact your ABN agent for a copy)
6. One portable, Yellow or Black ID-e Reader. (TriCorder)

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Call; 1-800-830-2225